

A photograph of two children, a girl and a boy, sitting outdoors. The girl is holding a smartphone up to take a selfie, and both are smiling. They are wearing backpacks. The background shows trees and a path.

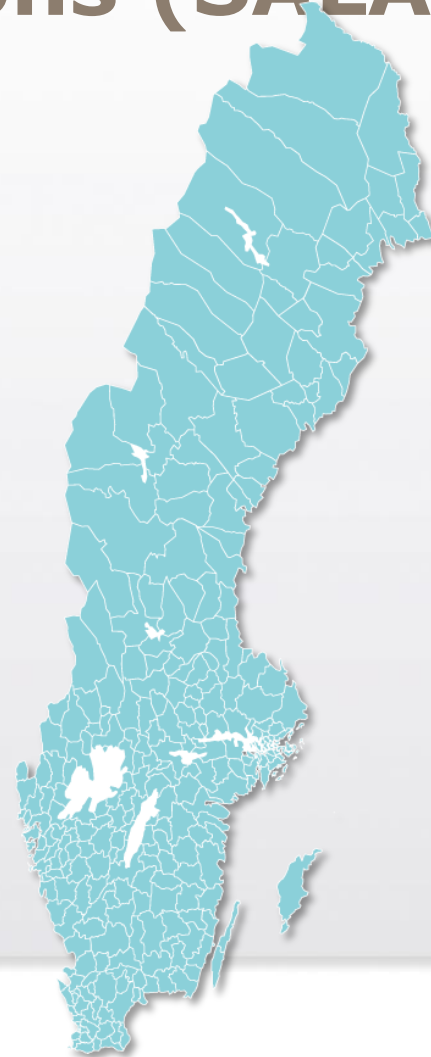
The digital way to tomorrow's society

Jörgen Sandström

Centre for eSociety, CeSam

The Swedish Associations of Local Authorities and Regions (SALAR)

- We act as an employer's organisation, and defend and promote the interests of our members.
- SALAR represents Sweden's:
 - 290 municipalities
 - 20 county councils/regions



Our members



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- 290 municipalities
- 20 county councils/regions

Municipalities, counties and regions are key players in (e)society

Municipalities and counties handle **70 – 80% of all interactions between citizens and the public sector**

8 out of 10 business owners are interacting with their municipality



A new generation of citizens





Are we offering our services in the best way?



DEN ALLMÄNNA PENSIONEN
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Sweden are the #1 "overall" country in tech...

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Soumitra Dutta and Beñat Bilbao-Osorio, editors



...but *not* when it comes to government online services

8.03 Government Online Service Index

The Government Online Service Index assesses the quality of government

RANK	COUNTRY/ECONOMY	VALUE
1	Korea, Rep.	1.00
2	United States.....	0.94
3	Canada.....	0.88
4	United Kingdom.....	0.77
5	Australia.....	0.77
5	Spain	0.77
7	Norway	0.74
8	Bahrain	0.73
9	Colombia	0.71
10	Singapore	0.69
11	France	0.68
12	Netherlands	0.68
13	Denmark.....	0.67
13	Japan	0.67
15	New Zealand	0.64
16	Malaysia.....	0.63
17	Belgium	0.63
18	Chile	0.61
19	Israel.....	0.58
20	Mongolia.....	0.56
21	Germany.....	0.55
22	Jordan	0.53
23	Egypt.....	0.53
24	Kazakhstan.....	0.53
24	Sweden	0.53
26	Hungary.....	0.50

SKL has a Strategy for e-society

Primary strategic goals*:

- Easier everyday life for citizens and companies
- Smarter and more open governments supporting innovation and participation
- Higher quality and more efficiency in our activities

** The central government shares these goals*



SKL has an E-society action plan 2013-2015

- 32 initiatives describing expectations 2015 in our sector
- Focused around the same three goals as our strategy, as well as the national digital agenda



Center för eSociety (CeSam)

Program office
Coordinates project portfolio



eHealth



eEducation



Business and work



Community development, transportation and environment



Culture and leisure

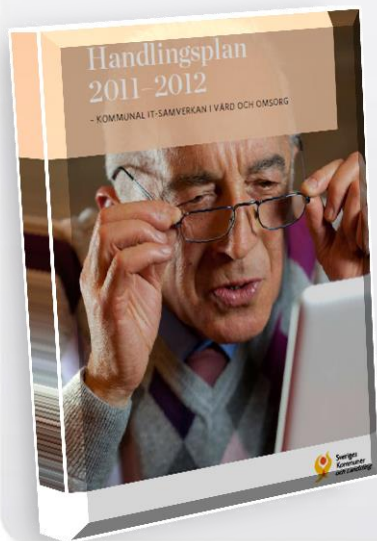


eDemocracy and eParticipation

Coordinated processes och services within public sector
eProcurement, eBusiness, eArchive, My authorizations, Overview of My cases, Shared services
Framework for interoperability and transparency
Law and rules, Information structures, Infrastructure, Security, E-identification, Open data, Open source

eHealth

- Action plan 2013-2018
- Action plan 2011 – 2012 (municipalities)



www.cehis.se

eEducation

- Digital school grades
- Digital national tests
- More efficient school administration
- Better communication with student and parents
- More and better digital learning services
- One computer for each student - better results by digital methods?
- Register for students
- Address register for schools
- Federations
- Standardisation
- Information security



Business and work

- Making it easier for entrepreneurs to get permits etc.
- More efficient and secure process for economic aid
- Better informations exchange around immigrants



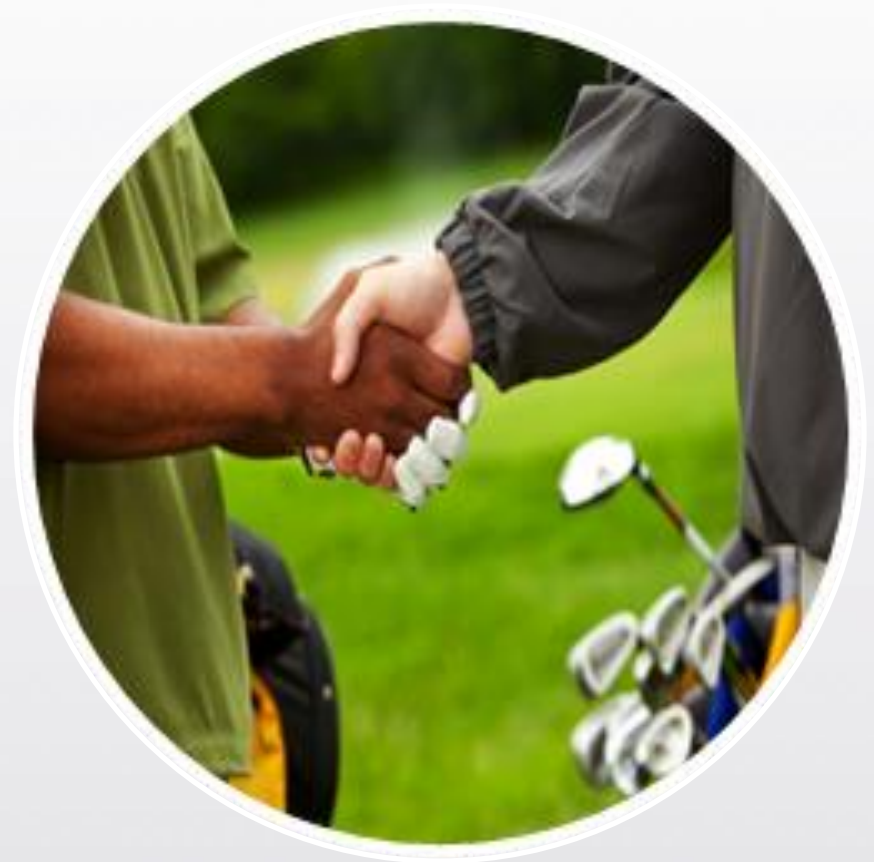
Community development, transportation and environment

- Smarter process for fees for environmental inspection
- Generic process for building permits
- Generic process for planning
- Intelligent transport system
- More and better use of Geodata
- Committee for sustainable city development



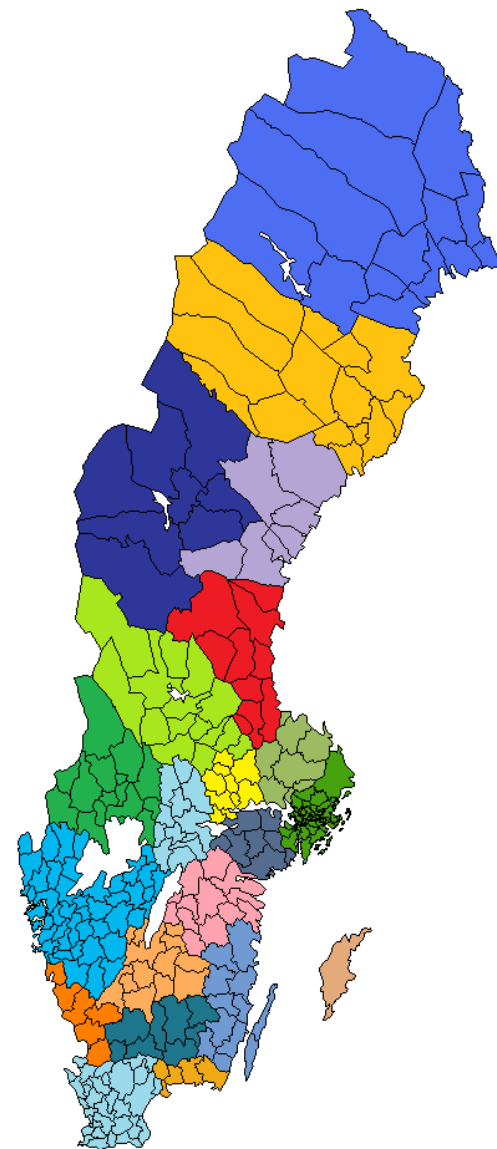
eDemocracy and eParticipation

- Get more people to participate in eSociety (Digidel)
- Solution for administration of political boards and committees
- Assessments of municipalities websites and eServices (eBlomlåda)
- Social media – guidelines
- IT-solution –pilots



Regional clusters play an important role

- Regional clusters
- Voluntary formations
- Co-operation in the areas of
 - Maintenance
 - Procurement
 - Development



Thank you!

[http://www.skl.se/vi arbetar med/e-samhallet](http://www.skl.se/vi_arbetar_med/e-samhallet)

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