organisations involved – vehicle manufacturer and ADS developer. The interactions and responsibilities between these two needs to be made clear. With type approval the focused on vehicle manufacturer the section on "third parties" needs to be made its own section.

Are there failsafes for disabling activation of the system if the manufacturer no longer supports its safety (e.g. insolvency, which is different from a managed decommissioning) or safety critical updates are not installed?

**Ross:** some (3) referes to "ADS manufacturer" - should the ADS be removed

# Results of the small meeting on July 1st. (OPI)

General Open Item 1: SMS typically targets "organization". What does the word "organization" mean? Can be replaced with the word "manufacturer" or what else. Manufacturer and organization appear to have been used interchangeably.

General Open Item 2: "May" or "Shall". "May" was used in the ALKS reg, so using it here in appropriate contexts is probably fine or not.

General Open Item 3: References to ISO standards were all removed. We may not necessarily need to mandate them, but we need to find a suitable way to show the ISO standard as an example.

(OPI)Proposal: In respect of ADS, the manufacture shall have establish a SMS with robust processes to manage safety risks and to ensure safety throughout the ADS lifecycle (development, production, operation and decommissioning). It shall include taking appropriate measures to monitor the vehicle

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		during the in-service operation and to take the corrective remedial action when necessary.  The ISMR processed should be included in the SMS part in a dedicated requirement.
5.4.1. The purpose of the audit of the manufacturer's safety management system is to confirm that the manufacturer has robust processes to manage safety risks and to ensure safety throughout the ADS lifecycle (development, production, operation and decommissioning). It should include taking appropriate measures to monitor the vehicle during the in-service operation and to take the corrective remedial action when necessary.	In respect of ADS, the manufacture shall have robust processes to manage safety risks and to ensure safety throughout the ADS lifecycle (development, production, operation and decommissioning). It shall include taking appropriate measures to monitor the vehicle during the in-service operation and to take the corrective remedial action when necessary.	EC: Considering that the SMS in not introduced yet, I suggest to change as: "the manufacture shall establish a SMS with robust processes."  EC: "It shall includewhen necessary." This part can be removed. The ISMR processed should be included in the SMS part in a dedicated requirement.  Ross: In R155 we use development, production & post-production (and there were definitions)  Results of the small meeting on July 1st. (OPI)Proposal: In respect of ADS, the manufacture shall have establish a SMS with robust processes to manage safety risks and to ensure safety throughout the ADS lifecycle (development, production, operation and decommissioning). It shall include taking appropriate measures to monitor the vehicle during the in-service operation and to take the corrective remedial action when necessary.  The ISMR processed should be included in the SMS part in a dedicated requirement.
5.4.2. An SMS is a systematic approach to managing safety, which encompasses and integrates organizational, human and technical factors:  (a) Human component ensuring the ADS lifecycle is monitored by personnel with appropriate skills, training, and understanding to identify risks and appropriate mitigation measures;	An SMS is a systematic approach to managing safety, which encompasses and integrates organizational, human and technical factors:  (a) Human component ensuring the ADS lifecycle is monitored by personnel with appropriate skills, training, and understanding to identify risks and appropriate mitigation measures;  (b) Organisational component procedures and methods that help to manage the identified	It might be more appropriate to move paragraph 5.4.2 to definitions section.  Canada: Agree to the above.  EC: Agreed that this part can be moved in the definition.

- (b) Organisational component procedures and methods that help to manage the identified risks, understand their relationships and interactions with other risks and mitigation measures, and help to ensure that there are no unforeseen consequences;
- (c) Technical component using appropriate tools and equipment.

risks, understand their relationships and interactions with other risks and mitigation measures, and help to ensure that there are no unforeseen consequences;

(c) Technical component using appropriate tools and equipment.

## EC:

About (a), Suggestion to change as:

···to identify risks and appropriate mitigation measures while accounting for the possibility of human errors

# Results of the small meeting on July 1st:

(OPI) Agreed that this part can be moved in the definitions section.

About (a), Suggestion to change as:

···to identify risks and appropriate mitigation measures while accounting for the possibility of human errors

5.4.3. An adequate SMS will incorporate all three factors to monitor and improve safety and help to control the identified risks. The SMS evaluation is based on automotive (or other industry) engineering standards, guidebooks, and best practice documents relevant to safety.

An SMS incorporating all three factors to monitor and improve safety and helping to control the identified risks may be evaluated as adequate. The SMS evaluation may be based on automotive (or other industry) engineering standards, guidebooks, and best practice documents relevant to safety.

It might be more appropriate to move paragraph 5.4.3 to definitions section together with paragraph 5.4.2.

(Paragraph 5.4.3. can be deleted because its content is too general and it would add almost no value.)

#### Canada:

Agree to the above.

# EC:

In case we remove the previous point, the 3 SMS factors are not mentioned anymore. So, I will suggest to change the text as:

"the SMS shall manage safety by considering organizational, human and technical risk factors."

# Results of the small meeting on July 1st:

(OPI)Proposal: In case we remove the previous point, the 3 SMS factors are not mentioned anymore. So, we will suggest to change the text as:

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		"the SMS shall manage safety by considering organizational, human and technical risk factors."
5.5. Safety Policy		
included in the SMS to outline the aims and objectives that the organisation will use to achieve the desired safety outcomes. The policy should declare the principles and philosophies that lay the foundation for the organisation's safety culture and be communicated to all staff throughout the organisation. The creation of a positive safety	It is required that a safety policy be included in the SMS to outline the aims and objectives that the organisation uses to achieve the desired safety outcomes. The policy shall declare the principles and philosophies that lay the foundation for the organisation's safety culture and be communicated to all staff throughout the organisation. The creation of a positive safety culture begins with clear, unequivocal safety governance:	The last sentence should be deleted because it would add no value in regulatory aspect.  What does the word "organization" mean? Can be replaced with the word "manufacturer" or what else?  Canada: Agree, in our regulations we use "Company" when this is referenced as it represents the legal entity in operation (that imports/manufactures) in our jurisdiction.  We should review the text in the document to be consistent with whatever is chosen.  EC: The text can be simplified, I do suggest to change as: "The safety policy shall outline the aims and objectives that the organization uses to achieve the desired safety outcomes."  EC: SMS typically targets "organisation". To be discussed with the broader group which formulation to use  Results of the small meeting on July 1st: (OPI) General Open Item 1: SMS typically targets "organization". What does the word "organization" mean?  (OPI)Proposal: The text can be simplified, we suggest changing as: "The safety policy shall outline the aims and objectives that the organization uses to achieve the desired safety outcomes."

- 5.5.2. The processes and activities that are recommended to be documented by the manufacturer include:
- (a) Safety policies and principles (in line with the concept stated in ISO 21434, para. 5.4.1 and ISO 9001 Automotive 5.2);
- (b) Organisation safety objectives and the process for creating safety performance indicators used in the safety case;
- (c) Appropriate structure for SMS, taking into account regulation, standards, best practice guidance and the use-case of the vehicle and mapping its organisation structure, processes, and work products onto the SMS;
- (d) Safety culture (ISO 26262-2, para. 5.4.2);
- (e) Safety Governance elements including:
- (i) Management commitment (in line with the concept stated in ISO 21434, para. 5.4.1 and ISO 9001 Automotive 5.1 (ii) Roles and responsibilities (ISO 26262-2, para. 6.4.2, this relates to the organizational and project dependent activities);
- (f) Effective communications within the organization on safety issues (ISO 26262-2, para. 5.4.2.3);
- (g) Information sharing outside of the organization (in line with the concept stated in ISO 21434, para. 5.4.5 and ISO 9001, but from a safety perspective);
- (h) Quality Management System (e.g., as per IATF 16949 or ISO 9001 or equivalent) to support safety engineering, including change management, configuration management, requirement management, tool management etc.

The manufacturer shall document following contents for the sake of implementing SMS;

- (a) Safety policies and principles (in line with the concept stated in ISO 21434, para. 5.4.1 and ISO 9001 Automotive 5.2);
- (b) Organisation safety objectives and the process for creating safety performance indicators used in the safety case;
- (c) Appropriate structure for SMS, taking into account regulation, standards, best practice guidance and the use-case of the vehicle and mapping its organisation structure, processes, and work products onto the SMS:
- (d) Safety culture <del>(ISO 26262-2, para. 5.4.2)</del>;
- (e) Safety Governance elements including:
- (i) Management commitment (in line with the concept stated in ISO 21434, para. 5.4.1 and ISO 9001 Automotive 5.1
- (ii) Roles and responsibilities (ISO 26262-2, para. 6.4.2, this relates to the organizational and project dependent activities);
- (f) Effective communications within the organization on safety issues (ISO 26262-2, para. 5.4.2.3):
- (g) Information sharing outside of the organization (in line with the concept stated in ISO 21434, para. 5.4.5 and ISO 9001, but from a safety perspective;
- (h) Quality Management System (e.g., as per IATF 16949 or ISO 9001 or equivalent to support safety engineering, including change management, configuration management, requirement management, tool management etc.

Reference to ISO standards should be removed. The reference documents would exist not only ISO but also other standards. (Besides, ISO is not free of charge due to copy right.)

#### Canada:

Wondering if document is the right word here as it may be a paper exercise. Would suggest something like "The manufacturer shall provide evidence it has implemented the following as part of its SMS:"

Agree other documents are possible but having an example may be very useful and may set minimum expectations. Without an example standard, we may have some implementations that are inadequate. I think the difficulty is to give an example without making it restrictive to that particular standard. Perhaps this could be explained in the interpretation document, or additional examples added here to allow more flexibility?

**UK**: (5.5.2.) I think this would better read as the manufacturer shall document the following to support implementing the SMS:

(5.5.2.f) I suggest editing to 'processes' for effective communication within the organization on safety issues.

(5.5.2.g) I suggest editing to 'processes' for information sharing outside of the organization.

(5.5.2.h) I think the standard examples listed could stay

# Results of the small meeting on July 1st:

(OPI) Paragraphs 5.1.4.2. to 5.1.7.8. are still under discussion within OPI.

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5.6.1. It is recommended to include in the SMS a Safety risk management process to identify and assess the risks associated to the three SMS factors described above (i.e., human, organizational, and technical). Any operational risk identified in the product should, where appropriate, have mitigations implemented during the Design and Development phase. The ADS manufacturer should then be able to show the link between the overall risk management process, the mitigations, and the resulting operational risks.  5.6.2. Examples of risk management processes	It is required to include in the SMS a Safety risk management process to identify and assess the risks associated to the three SMS factors described above (i.e., human, organizational, and technical). Any operational risk identified in the product shall, where appropriate, have mitigations implemented during the Design and Development phase. The ADS manufacturer shall then be able to show the link between the overall risk management process, the mitigations, and the resulting operational risks.  The manufacturer shall document its risk	
and activities that are recommended to be documented by the manufacturer:  (a) Risk identification (in line with ISO 31000 para. 6.4.2 standard or equivalent);  (b) Risk analysis (in line with ISO 31000 para. 6.4.3 standard or equivalent);  (c) Risk evaluation (in line with ISO 31000 para. 6.4.4 standard or equivalent);  (d) Risk treatment (in line with ISO 31000 para. 6.4.5 standard or equivalent);  (e) Processes for keeping the risk assessments up to date;  (f) Review of safety performance of the organization and effectiveness of safety risk controls.	management processes and activities which may include the following aspects:  (a) Risk identification (in line with ISO 31000 para. 6.4.2 standard or equivalent);  (b) Risk analysis (in line with ISO 31000 para. 6.4.3 standard or equivalent);  (c) Risk evaluation (in line with ISO 31000 para. 6.4.4 standard or equivalent);  (d) Risk treatment (in line with ISO 31000 para. 6.4.5 standard or equivalent);  (e) Processes for keeping the risk assessments up to date;  (f) Review of safety performance of the organization and effectiveness of safety risk controls.	Canada: Same as comment above, I believe they should be kept but make sure they are examples with flexibility  EC: Suggest to delete may and use shall even though the list cannot be exhaustive. They are 4 common and standard steps for risk management  UK: (5.6.2.) I suggest rewriting the 1st line: "The risk management processes and activities shall be documented considering relevant standards and best practice. They shall include:"  UK: I suggest rewriting it as: "The process for reviewing and documenting the organizational effectiveness of their risk controls and safety performance shall be documented."
5.7. Design and Development Process		TO.
5.71. It is recommended that the design and development process is well established and	It is required that the design and development process is well established and documented in the	EC:

documented in the SMS. It should include risk management, requirements management, requirements' implementation, testing, failure tracking, remedial actions, and release management. Examples of processes and activities that should be considered to assure that responsibilities are properly discharged:

- (a) Roles and responsibilities of the people involved during the design and development phase;
- (b) Qualifications and experience of persons responsible for making decisions that affect safety;
- (c) Coordination of roles, responsibilities and information transfer between design and production activities.
- 5.7.2. Examples of processes and activities that should be documented to ensure the robustness of the design and development phase:
- (a) A general description of how the organization performs all the design and development activities;
- (b) Vehicle/system development, integration, and implementation:
- (i) Requirements management (e.g. Requirement capture and validation);
- (ii) Validation strategies, including but not limited to:
- a. Assessment of the physical testing environment;
- b. Credibility assessment for virtual tool chain;
- c. System integration;
- d. Software;
- e. Hardware;
- (iii) Management of functional Safety and operational safety, including the ongoing

SMS. It shall include risk management, requirements management, requirements implementation, testing, failure tracking, remedial actions, and release management which may include the following aspects. Examples of processes and activities that should be considered to assure that responsibilities are properly discharged:

- (a) Roles and responsibilities of the people involved during the design and development phase;
- (b) Qualifications and experience of persons responsible for making decisions that affect safety;
- (c) Coordination of roles, responsibilities and information transfer between design and production activities.

Examples of processes and activities that should be documented to ensure the robustness of the design and development phase. The manufacturer shall document its processes and activities which may include the following aspects to ensure the robustness of the design and development phase;

- (a) A general description of how the organization performs all the design and development activities;
- (b) Vehicle/system development, integration, and implementation:
- (i) Requirements management (e.g. Requirement capture and validation);
- (ii) Validation strategies, including but not limited to:
- a. Assessment of the physical testing environment;
- b. Credibility assessment for virtual tool chain;
- c. System integration;
- d. Software;
- e. Hardware;

I suggest to move in dedicated raw/requirement. This part is related to the process needed to ensure a proper deployment of the SMS during the D&D phase.

The requirement could be: "The manufacturer shall document its processes and activities to ensure proper deployment of the SMS principles during the D&D phase. This documentation shall cover, at least, the following aspects;

**UK**: "Well established" may be subjective. I suggest rewriting it as: "The design and development processes shall be established and documented."

#### Canada:

I think the may here might give too much leeway to not implement these things. Would prefer a "shall"

### EC:

Suggest to delete may and use shall even though the list cannot be exhaustive. These elements shall be documented.

We suggest to rephrase like:

"The manufacturer shall document its processes and activities to ensure the robustness of the design and development phase. This documentation shall cover, at least, the following aspects;

**UK**: I don't think we need justifications for regulatory requirements (correct me if I am wrong); hence, I suggest we delete: "to ensure the robustness of the design and development phase."

evaluation and update of risk assessments and interactions:

- (iv) Management of Human Factors (e.g. Human-centred design processes);
- (c) Design and change management, including but not limited to:
- (i) The major design decisions;
- (ii) The relevant design modifications to the ADS:
- (iii) The personnel involved in the design;
- (iv) The tools and thresholds adopted for the ADS safety verification.

(iii) Management of functional Safety and operational safety, including the ongoing evaluation and update of risk assessments and interactions;

- (iv) Management of Human Factors (e.g. Human-centred design processes);
- (c) Design and change management, including but not limited to:
- (i) The major design decisions;
- (ii) The relevant design modifications to the ADS:
- (iii) The personnel involved in the design;
- (iv) The tools and thresholds adopted for the ADS safety verification.

VCA: Can we move away from using the term 'operational safety' here as a reference to SOTIF. This confuses with the more industry recognised term for 'operational safety' to relate to safety when operated, as seen in PAS 1881:2022 Operational Safety of Automated Vehicles. I can think of an alternative that isnt a reference to SOTIF, but given there is reference to functional safety (implicitly considered as ISO26262) then why can't we do the same and call it SOTIF.

VCA: I would prefer to see b. as – Credibility framework (and assessment). depends what comes out of the work on that topic. The manufacturer should put together a credibility framework and then provide evidence that they have addressed the requirements. That evidence and manufacturer review might be the "assessment" or that might more usefully be reserved for the 3<sup>rd</sup> party review activity

5.7.3. It is recommended that the manufacturer institutes and maintains effective communication channels between the departments responsible for functional/operational safety, cybersecurity and any other relevant disciplines related to the achievement of vehicle safety.

It is required that the manufacturer institutes and maintains effective communication channels between the departments responsible for functional/operational safety, cybersecurity and any other relevant disciplines related to the achievement of vehicle safety.

R155 and Technical Requirements under the 1998 Agreement (Recommendation document) covers there. This para. May not be necessary.

## Canada:

Without further specifications, this would be very hard to enforce. Ie. What is an effective communication channel, how does it need to be used?

## EC:

I think is necessary in the frame of the SMS compliance even if the R155 already has the same provisions.

5.8. Production and Deployment Process 5.8.1. It is recommended that the production process is well established and documented in the SMS. Examples of processes and activities that are recommended to be documented to ensure the robustness of the development and the production phase include:  (a) Quality Management System accreditation (e.g., as per IATF 16949 or ISO 9001 or equivalent);  (b) A description of the way in which the	It is required that the production process shall be well established and documented in the SMS. Following examples of processes and activities that are recommended to be documented to ensure the robustness of the development and the production phase include: The manufacturer shall document its processes and activities which may include the following aspects to ensure the robustness of the development and the production phase;  (a) Quality Management System	UK: could also include "third-party organizations" and "These processes and activities shall be documented considering relevant standards and best practice".  The reference to specific standards should be deleted.  Canada: As above with regards to standards as examples with flexibility  EC: Suggest to delete may and use shall even though the list cannot be exhaustive. These elements shall
organisation performs all the production functions including management of working conditions, working environment, equipment and tools.	accreditation (e.g., as per IATF 16949 or ISO 9001 or equivalent);  (b) A description of the way in which the organisation performs all the production functions including management of working conditions, working environment, equipment and tools.	be documented. We suggest the rephrase as: "The manufacturer shall document its processes and activities to ensure the robustness of the production phase. This documentation shall cover, at least, the following aspects;
5.8.2. Examples of processes and activities to be documented to assure robustness of development and distributed production: (a) Liaison between the vehicle and/or ADS manufacturer and all other organisations (partners or subcontractors) involved; (b) Criteria for the acceptability of "subsystem/components" manufactured by other partners or subcontractors. (i.e., deployment of production assurance requirements to supply chain).	Examples of processes and activities to be documented to assure robustness of development and distributed production:  The manufacturer shall document its processes and activities which may include the following aspects to ensure the robustness of the development and distributed production;  (a) Liaison between the vehicle and/or ADS manufacturer and all other organisations (partners or subcontractors) involved;  (b) Criteria for the acceptability of "subsystem/components" manufactured by other partners or subcontractors. (i.e., deployment of production assurance requirements to supply chain).	UK: I suggest rewriting it as "The manufacturer shall establish and document their development and distributed production processes and activities in the SMS. The processes and activities may include:"  I don't think we need justifications for regulatory requirements (correct me if I am wrong); hence, I suggest we delete "to ensure the robustness of the development and distributed production."

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		5.8.2 appears to cover third-party interaction, but we may
		want to include the following, although it could be
		argued that it is implicitly covered by 5.8.2.
		The manufacturer shall have processes in place for
		updating and making available information to the
		relevant parties throughout the ADS lifecycle, including
		owners, transport service operators, assistants and
		emergency services.
		VCA: I'd agree with UK comments. This section should
		be beefed up to reflect management of suppliers used in
		the development, but also how their SMS interacts with
		organsations responsbile for the deployment.
5.8.3. It is recommended that the manufacturer demonstrate that periodic independent internal	It is required that the manufacturer demonstrate that periodic independent internal audits and	UK: Another justification - possibly delete
audits and external audits are carried out to ensure	external audits are carried out to ensure that the	
that the processes established for the Safety Management System are implemented	processes established for the Safety Management System are implemented consistently.	
consistently.		
5.8.4. It is recommended that the SMS include a robust process to ensure that post-deployment	It is required that the SMS include a robust process to ensure that post-deployment software updates	Paragraph 5.8.4 could be deleted because software updates and software management system are
software updates are properly validated and		regulated by UN R156 and the technical
distributed and downloading is confirmed.	downloading is confirmed.	requirements under the 1998 Agreement
		(Recommendation document)
		EC:
		Same as 5.7.3
		UK: Perhaps a hard sell considering that only para from
		the VMAD doc is to be considered. However, we may
		the VMAD doc is to be considered. However, we may

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		want to consider including the following text to elaborate
		on 5.8.4.
		7.2. The manufacturer shall conduct and document
		compliance assessment audits against applicable
		standards and regulations. These shall be conducted by
		independent personnel, i.e., not by the personnel that
		created the evidence.
		7.3. Examples of processes and activities that should be
		documented to assure independent design audit and
		assessment are:
		7.3.1. Assurance that all practices and procedure applied
		during the vehicle / system development are followed.
		7.3.2. Assurance that an independent checking of
		compliance with the applicable requirements and
		regulations is performed.
		7.3.3. Process to assure the continuing evaluation of the
		Safety management system to ensure that it remains
		effective.
5.8.5. It is recommended that the manufacturer put in place suitable arrangements (e.g.,	It is required that the manufacturer put in place suitable arrangements (e.g., contractual	
contractual arrangements, clear interfaces, quality	arrangements, clear interfaces, quality	
management system) with any organization involved in the development, manufacturing, or in-	management system) with any organization involved in the development, manufacturing, or in-	
use deployment of its vehicles (e.g., contracted	use deployment of its vehicles (e.g., contracted	
suppliers, service providers, or manufacturers' sub-	suppliers, service providers, or manufacturers'	
organizations) to ensure that their approaches to safety management related to the committed	sub-organizations). to ensure that their approaches to safety management related to the committed	
activities comply with the recommendations of the	activities comply with the recommendations of the	
• •	• •	

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present guidelines. Examples of processes and activities that are recommended to be documented:  (a) Organizational policy for supply chain;  (b) Incorporation of risks originating from supply chain;  (c) Evaluation of supplier SMS capability and corresponding audits;  (d) Processes to establish contracts, agreements for ensuring safety across the phases of development, production, and post-production;  (e) Processes for distributed safety activities.	present guidelines. Examples of processes and activities that are recommended to be documented:  The manufacturer shall document its processes and activities which may include the following aspects;  (a) Organizational policy for supply chain;  (b) Incorporation of risks originating from supply chain;  (c) Evaluation of supplier SMS capability and corresponding audits;  (d) Processes to establish contracts, agreements for ensuring safety across the phases of development, production, and post-production;  (e) Processes for distributed safety activities.	
5.8.6. SMS documentation shall be regularly updated in line with any relevant changes to the SMS processes. It is recommended that gap analysis should be used when auditing and updating the SMS, examining the current safety culture before formulating new and more appropriate SMS processes to ensure issues are adequately resolved. The SMS shall be subject to a process of continual improvement (e.g. "Plan, Do, Check, Act" as described in ISO 9001). Any changes to SMS documentation should be communicated as required to the relevant authority.	SMS documentation shall be regularly updated in line with any relevant changes to the SMS processes. It is required that gap analysis shall be used when auditing and updating the SMS, examining the current safety culture before formulating new and more appropriate SMS processes to ensure issues are adequately resolved. The SMS shall be subject to a process of continual improvement (e.g. "Plan, Do, Check, Act" as described in ISO 9001). Any changes to SMS documentation shall be communicated as required to the relevant authority.	
5.8.7. It is recommended that the SMS address measures to be taken to ensure ADS safety in the event of discontinued production, support, or maintenance of the ADS.	It is required that the SMS address measures to be taken to ensure ADS safety in the event of discontinued production, support, or maintenance of the ADS.	
5.8.8. It is recommended that the manufacturer has processes for:  (a) Assuring that all practices and activities documented as part of the SMS are followed;  (b) Assuring that an independent check of compliance with the applicable requirements is	It is required that the manufacturer has processes for:  (a) Assuring that all practices and activities documented as part of the SMS are followed;  (b) Assuring that an independent check of compliance with the applicable requirements is	Paragraph 5.8.8. can be combined with paragraph 5.8.3.  Canada: There are a number of things in ISMR/Safety assessment that may be better placed in the SMS section.

performed.	(i.e.,	not	from	person	creating	the
compliance	data);					

- (c) Assuring the continued evaluation of the Safety Management System so that it remains effective.
- performed. (i.e., not from person creating the compliance data);
- (c) Assuring the continued evaluation of the Safety Management System so that it remains effective.

The SMS seems to be focused a lot on documentation and implementation of process but it does not seem to require any action be taken from its implementation. I fear it may be put in place to meet the requirements but not actually implemented as it should be. (ie check in the box) It is not clear what happens if an issue is found, who can flag there is an issue and what happens once an issue is identified.