



Discovery.

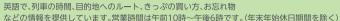
# Thank you for choosing JR East, and we hope you have a pleasant trip.





## JR East InfoLine

Provides information about train schedules, the routes to your intended destination, how to purchase tickets, lost items, and more in English. Open from 10:00 a.m. to 6:00 p.m. (excluding the year-end/New Year holiday period).





**Call 050-2016-1603** Seat reservations cannot be made via telephone. 電話での座席の予約は承っておりません。

# JR EAST Website www.jreast.co.jp/e/

Offers the latest JR East information, 24 hours a day, in English.

- ·Major train schedules ·Train operation information ·Fares and charges ·Discount coupons
- •Route information •Recommending sightseeing destinations •Customer support
- · Maps of major stations etc.

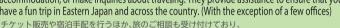
英語で、JR東日本の最新情報を24時間ご案内しています。 ・主要列車の時刻表 ・列車の運行情報 ・運賃・料金 ・おトクなきっぷ ・路線案内 ・おすすめの観光地 ・カスタマーサポート ・主要駅の構内図 など



### JR EAST Travel Service Center

http://www.jreast.co.jp/e/customer\_support/

At the JR EAST Travel Service Centers, you can purchase tickets, make arrangements for accommodation, or make inquiries about traveling. They provide assistance to ensure that you have a fun trip in Eastern Japan and across the country. (With the exception of a few offices)



東日本や日本全国を楽しく旅するためのお手伝いをしています。(一部の店舗を除く)



Marunouchi North Exit of Tōkyō Station Business Hours: 7:30 - 20:30 (open every day of the year) ATM Service Hours: 7:30 - 23:30 (open every day of the year)



Business Hours: 7:45 - 18:30 (open every day of the year)

Haneda Airport International Narita Airport Terminal 1 (B1) Narita Airport Terminal 2.3 (B1) **Terminal (Tōkyō Monorail)** (2F) Business Hours: 8:15 – 19:00 Business Hours: 8:15\*2 – 20:00 (open every day of the year) (open every day of the year)

Business Hours: 8:00 - 19:00

(open every day of the year)

Keisei Ticket

Shiniuku

Airport Terminal 2

\*1: Narita Airport Terminal 3 will open on April 8, 2015, \*2:9:30 until March 31, 2015

# Su 🖟 🤁 a www.jreast.co.jp/e/pass/suica

Suica is a type of prepaid electronic money that can be used for transportation and shopping.

- (1) You may use it over and over again by charging it at ticket vending machines.
- (2) Pass quickly through ticket gates with just one touch there's no need to buy a ticket.
- (3) Suica can also be used in the Tokyo metropolitan area for railways and buses other than JR.
- (4) Enjoy convenient and easy shopping at stores displaying the mark at right.

Suicaは交通機関の利用やお買い物に使えるプリペイド式電子マネーです。

- (1)券売機で入金(チャージ)することで、繰り返し使用できます。
- (3)首都圏はSuica 1枚あれば、JR以外の鉄道もバスも乗車いただけます。

(2) 改札機の通過がワンタッチでスピーディーに。きっぷを買う必要がありません。 (4) 右のマークがあるお店で、簡単ラクラクショッピング。

#### Recommend オススメ

#### Tokunai Pass (Tokyo Metropolitan District Pass)

This pass provides unlimited rides for one day on all JR lines within the 23 Special Wards of Tokyo. It can be purchased at the ticket vending machines in the stations within the area on the right.

#### Adult: ¥750 Child: ¥370

東京23区内のJR線が1日乗り降り自由。 右記のエリアの駅の券売機で購入できます。 大人:¥750 子供:¥370



### JR Kanto Area Pass

The JR Kanto Area Pass is an economical unlimited travel pass that covers Tokyo and the surrounding areas, the "Kanto Area." It includes unlimited rides for three days on Shinkansen and Limited Express trains in the Kanto Area. You can also easily access popular sightseeing areas, including Izu, Fuji, and Nikko.

Adult: ¥8,300 Child: ¥4,200

東京とその周辺地域「関東エリア」―四を カバーするお得なフリーパス。 関東エリアの新幹線や特急列車が3日間乗り放題 伊豆、富士山、日光など人気の観光地へも

気軽にアクセスできます。 大人:\\ 8.300 子供:\\ 4.200

OHitachi-Ōta Matsugishi Free Area JR FAST LINE ===== non-JR FAST LINE

#### Sale Locations 販売無所

Station	Office		Station		Office	
Narita Airport Terminal 1 成田空港	JR EAST Travel Service Center		Tōkyō	東京	JR EAST Travel Service Center	
	JR Ticket Office みどりの窓口		Shinjuku	新宿	JR EAST Travel Service Center	
Narita Airport Terminal 2・3** 空港第2ビル	JR EAST Travel Service Center		Shinagawa 品川		Travel Service Center	びゅうプラザ
		みどりの窓口	Ueno	上野	Travel Service Center	びゅうプラザ
			Shibuya	渋谷	Travel Service Center	びゅうプラザ
Haneda Airport International Terminal	JR EAST Travel Service Center (Tokyo Monorail 2F Ticket Gate / Arrival Lobby) (東京モノレール2F改札/到着ロビー)		Ikebukuro	池袋	Travel Service Center (West)	びゅうプラザ (西口)
羽田空港国際線ビル			Yokohama	横浜	Travel Service Center	びゅうプラザ

\*Narita Airport Terminal 3 will open on April 8, 2015

#### JR EAST Cautions for usage

- Please buy a correct ticket to your destination. If your ticket does not contain a record of when you entered the ticket gate, the automatic gate may close when you attempt to leave. • If you lose your ticket, you may be asked to explain what happened, and confirmation may take time. You may also be requested to pay an additional fare equal to three times the basic fare for the distance from the departing station.
- Please do not use your mobile phone on the train. (Please be considerate of passengers nearby.)
- Adults are 12 years or older, children are ages 6 to 11, and small children are age 5 or younger. Adults and children must purchase tickets.

#### JR東日本をご利用の際の注意

- ・きっぷは正しく目的地までお求めください。改札機で入場した記録がないきっぷは、出場時自動改札機の扉が閉まることがございます。
- ・きっぷを紛失された場合、事情をお聞きする場合がございます。確認にお時間がかかります。電車の出発駅から3倍の運賃をお支払いいただくこともございます。
- ・車内での携帯電話のご使用はご遠慮ください。(周りのお客さまにご配慮ください。)
- ・大人は12歳以上、子供は6歳~11歳、乳幼児は5歳以下です。大人・子供はきっぷをご購入ください。

The information is current as of March 2015. It may be changed with no prior notice.